

Equality Impact Assessment 2007
Key Findings

Strengths	Weaknesses
<ul style="list-style-type: none"> • 75+ the highest group for referrals. They are the largest vulnerable group in the population and so their over representation is justified. • White British/Other White seem able to access service. • Briefings to adult service areas • Briefings to managers of residential, nursing and sheltered housing managers 	<ul style="list-style-type: none"> • Information to BME groups. The information leaflet is only available in English • Raising adult protection awareness has been focussed on staff and other professionals. • The policy and procedures is for professionals only • Caribbean and Africans are over represented in Mental Health and Supporting People services • Over representation by older people • Most referrals from other ethnic groups seem to come from residential/nursing care setting rather than from the community • High level of referrals from older people and younger black men with mental health. • No referral from gypsies and Travellers • No referral from the Chinese community • Barriers to access service for people who have limited communication • There was no information to analyse on religion and sexuality • 65% of referrals had no ethnicity code • No referrals from the Police • Most common type of abuse for 2005/0 and 2006/7 was financial abuse and most common in older people, learning disabilities and mental health services. • High level of sexual abuse experienced by young black females in Supporting People schemes and mental health

services.

Required Actions in 2008/10

Topic	Action	Achievements	Completion Date
Publicity Campaign	<ul style="list-style-type: none"> • To identify local communities and to undertake outreach work • To deliver safeguarding briefings to BME Faith and other voluntary organisations • To produce safeguarding information leaflets in the six most common local languages • To make information accessible at all public places • To engage in a borough-wide street campaign • To participate in six awareness raising event per year with our partners 	<ul style="list-style-type: none"> • 30 community groups were identified and letters of introduction were sent to them. • Briefings to Somali, Bengali, Kurdish, Turkish Cypriot Women Centre, Afro Caribbean centre, BME carers group, Chinese centre, Grace (black) daycentre, 2 Pentecostal churches • Leaflets produced in the six main ethnic languages – Kurdish, Turkish, Somali, French, Albanian and Polish • Leaflets and posters were distributed at all public places – libraries, GPs’ reception, partner agencies reception areas, residential and nursing homes, day-care centres, customer service reception areas • A street advertising campaign ran from January to February 2009 • The Prevention subgroup organised a road show to celebrate the World Elders Awareness Day (WEAD) on 15th June 2009. • A pictorial information leaflet has been produced for people with communication needs 	<p>July 2008</p> <p>Ongoing</p> <p>May 2009</p> <p>Ongoing</p> <p>June 2009</p> <p>June 2009</p> <p>June 2009</p>

	<ul style="list-style-type: none"> • Remove barriers to access service for people who have limited communication • To make safeguarding training available to all our partner agencies • To ensure that all those providing care and services to vulnerable adults have access to some form of training • To develop a joint training strategy with partner agencies • 	<ul style="list-style-type: none"> • The training strategy was reviewed in June 2009. • Safeguarding awareness at inductions has become formalised and mandatory • Informal training through briefings to service users and carers and those who have responsibilities for vulnerable adults groups. 30 elected councillors were briefed in April and June 2009. briefings were delivered to the Learning Disabilities Carers Forum x2; Older People's Forum and Carer Forum • Training to be delivered jointly by a multi agency process 	<p>August 2009</p> <p>Ongoing</p> <p>Ongoing</p> <p>Outstanding</p>
Improve the collection and recording of equalities monitoring data	<ul style="list-style-type: none"> • To implement the Council's equality monitoring framework • To implement new information requirement by CQC 	<ul style="list-style-type: none"> • To add missing codes of sexuality and gender to alert form • To add missing codes to personal details on Framework-I • To meet the information requirement by CQC • To monitor information 	<p>Completed</p> <p>Completed</p> <p>Oct 2010</p> <p>Ongoing</p>
Financial abuse the most common type of abuse among the elderly,	<ul style="list-style-type: none"> • To introduce robust financial and advocacy systems 	<ul style="list-style-type: none"> • Vulnerable adults are receiving education about what constitute abuse through their case workers • Information leaflets included in assessment packs 	<ul style="list-style-type: none"> • ongoing

learning disabilities and the mentally ill groups	<ul style="list-style-type: none"> To raise awareness with local financial institutions 	<ul style="list-style-type: none"> Self advocacy schemes £150K investment in the expansion of advocacy services in the borough Self funders targeted through the Providers Forum A letter sent to post offices to raise awareness to staff. Banks and building societies and other businesses to be considered 	
To ensure that all service providers, statutory, independent and voluntary with the approved safeguarding standards	<ul style="list-style-type: none"> To send out audit questionnaires based on the ADASS Framework of Good Practice To engage more fully with the small unregistered service providers To seek and obtain funding for CRB checks for the small unregistered service providers 	<ul style="list-style-type: none"> 50 questionnaires were sent to residential, nursing homes, day centres and domiciliary service providers in the borough. 31 providers returned completed questionnaires The Commissioning and Contracts service in Haringey are introducing robust systems into the procurement of services Two market development officers in post A member from the voluntary sector sits on the Prevention subgroup. The subgroup is developing a communication's strategy with the unregistered voluntary providers ?? 	<ul style="list-style-type: none"> May 2009 <p>ongoing</p> <p>April 2008</p> <p>ongoing</p>
Review mental health and			<ul style="list-style-type: none">

supporting people services			
To link in with other professional and non professional organisations		<ul style="list-style-type: none"> • Adult Safeguarding is represented on the Local Children Safeguarding Board, Domestic Violence, Older People's Partnership Board, Community Mental Health safeguarding Board, the MARAC, Autism Steering Group, Learning Disabilities Partnership Board 	<ul style="list-style-type: none"> •

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